

Statutory Right of Rescission

If the Customer is a consumer (as per § 13 of the German Commercial Code), the customer shall be entitled to rescind from this Contract within fourteen (14) days without giving any reason for doing so.

The deadline for withdrawal shall be fourteen (14) days from the date on which the customer concluded the contract.

In order to exercise the statutory right of rescission, the customer must notify us (**Cortado Mobile Solutions GmbH**, Alt-Moabit 91 b, 10559 Berlin, Phone: +49 – (0)30 – 39493-050, Fax: +49 – (0)30 – 394931-99, hello@teamplace.net) of his/her decision to rescind from this Contract in a clear declaration (e.g. by sending a letter by mail, fax or email). The customer may use a withdrawal form template attached for this purpose; however, this is not obligatory.

The withdrawal deadline shall be deemed to be met if the customer sends the communication concerning the exercise of the right of rescission before the expiry of the deadline.

Consequences of the rescission

If the Customer rescinds from the contract, we must reimburse any payments we have received from the customer, including delivery costs (excluding any additional costs incurred if the customer has selected a different type of delivery to the cheapest standard delivery option offered by us) without delay, but no later than fourteen (14) days after the day on which we receive the notice of the customer's rescission from this Contract. We will use the same payment method the customer used for the original transaction in order to provide the reimbursement, unless otherwise expressly agreed; under no circumstances will the customer be charged a fee for this refund